

THIS SPRING,
**WE WILL MAKE
HEALTHCARE
MORE EFFICIENT,
EFFECTIVE,
ECONOMICAL
& EQUITABLE.**

**6th & 7th April
2024**

AT THE ICONIC

**BISWA BANGLA
CONVENTION CENTRE**
KOLKATA

SUPPORTED BY:

DEPARTMENT OF HEALTH &
FAMILY WELFARE,
GOVERNMENT OF WEST BENGAL

CONFERENCE AGENDA

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 8th Edition
CAHOCON  2024

AGENDA (DAY 1) 6TH APRIL 2024

Time	Session	Faculty	Chairperson/ Moderator
Registration (8:00 AM - 9:00 AM)			
CAHO Anthem & Opening remarks (9:00 AM – 9:10 AM)			
SESSION I (9:10 AM - 9:50AM) ACCREDITATION STANDARDS			
9:15 AM - 9:30 AM	Elevate Quality: Unveiling JCI's 8th Edition Standards and New Initiatives	Dr Joel A Roos Vice President - International Accreditation, Quality Improvement, and Patient Safety, Joint Commission International (JCI)	Mr Ratnakar Rao IAS Secy-Health & Family Welfare, Govt. of West Bengal
9:30 AM - 9:45 AM	Making Accreditation Standards more Impactful	AM (Dr) Pawan Kapoor AVSM, VSM & Bar (Retd.), Former DGMS (IAF), Patron, CAHO; Vice- Chairman at RUS Education & Vice Chancellor, Lincoln American University	Mr R Govind Hari Chairman, PVRI Group of Charitable Eye Hospitals
SESSION II (9:50 AM - 10:30 AM) KEYNOTE ADDRESS - MAKING HEALTHCARE EFFICIENT, EFFECTIVE, ECONOMICAL & EQUITABLE			
9:55 AM - 10:10 AM	Making Healthcare Affordable - India Story	Dr Jitendra Sharma Managing Director & CEO, Andhra Pradesh MedTech Zone (AMTZ)	Col Rakesh Verma CEO, AeonMed Health & Hospitals
10:10 AM - 10:25 AM	Bringing Excellence in Healthcare	Dr Rana Das Gupta Chief Executive Officer, Eastern Region at Apollo Hospitals	Mr Sameer Mehta Vice Chairman, Dr Mehtas's Hospitals, Chennai
SESSION III (10:30 AM - 11:15 AM) CHALLENGES IN ACHIEVING THE 4E's			
10:30 AM - 11:15 AM	Panel Discussion	Mr Sajal Dutta Chairman & Managing Director, Desun Hospitals Group	Fr Johnson Vazhappilly Executive Director, Rajagiri Hospital, Aluva, Kochi; Chairperson, Healthcare Institutions, CAHO Dr Clive Fernandes Sr. Vice President, Group Clinical Director & Group Chief Operating Officer, Wockhardt Hospitals
		Mr Prashant Sharma Managing Director, Charnock Hospital	
		Dr Palin Khundongbam Chief Managing Director, Shija Hospitals and Research Institute Pvt Ltd.	
		Dr Debasish Bhattacharya Founder Chairman, Disha Eye Hospitals	
		Dr. Jayanta Chakrabarty Director & CEO, CNCI, Kolkata	



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SESSION IV (11:15 AM - 12:10 PM) CLINICAL GRAND ROUNDS			
11:15 AM - 11:30 AM	Applying the Four E's to Cancer Care in India	Padma Shri Dr Mammen Chandy Former Director, Tata Medical Center, Kolkata; Former Professor, CMC Vellore	Dr Alexander Thomas Founder-President ,AHPI & CAHO; Patron. CAHO Mr Rupak Barua Advisor, Manipal Hospitals Enterprises Ltd.
11:30 AM - 11:45 AM	Liver Transplant- India Story	Dr Mohamed Rela Chairman & Managing Director, Rela Hospital	
11:45 AM - 12:00 PM	Technology in Healthcare - Diagnostics leading the Way	Padma Shri Dr Harsh Mahajan Founder & Managing Director, Mahajan Imaging	
INAUGURAL (12:10 PM - 1:00 PM) SPECIAL CHIEF GUEST DR C V Ananda Bose Hon. Governor, West Bengal CHIEF GUEST Sh. S Somananth (Chairman, ISRO) LAUNCH OF FORUMS & NEWER INITIATIVES SOUVENIR RELEASE			
LUNCH BREAK (1:00 PM - 1:45 PM)			

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SESSION V (1:45 PM - 2:30 PM) GRAND DEBATE : GRADING OF HOSPITALS - BOON OR BANE?			
1:45 PM - 2:30 PM	BOON	Dr Malathi Arshanapalai Chief Medical and Quality Officer, Aster DM Healthcare Dr Parag Rindani Group CEO, Wockhardt Hospitals Ltd. Dr Sandip Chatterjee Professor & Head- Department of Neurosurgery, Vivekananda Institute of Medical Sciences	Dr Kunal Sarkar Director and Head of Cardiac Surgery, Medica Superspecialty Hospital
	BANE	Dr Krishnendu Mukherjee Consultant, Vascular and Endovascular Surgery Capt Ajitha Nair CEO, KIMSHEALTH Hospital, Kottayam Dr Anil Kumar Mulpur Joint Director, Sri Sathya Sai Institute of Higher Medical Sciences	Dr Sanjeev K Singh Medical Director, AIMS, Delhi-NCR; Chief MS, AIMS Kochi
SESSION VI (2:30 PM - 3:10 PM) LEADERS IN ACCREDITATION - A REVIEW ON THE IMPACT			
2:30 PM - 3:10 PM	Panel Discussion	Dr Arati Verma Senior VP-Medical Quality, Max Healthcare Mr Joy Chakraborty COO, PD Hinduja Hospital Dr M I Sahadulla Founder Chairman & Managing Director, KIMSHEALTH Ms Abanti Gopan Nursing Consultant Principal Assessor, NABH Dr Murali Srinivasan Chief of Medical Services, Manipal Health Enterprises Pvt. Ltd	Dr Girdhar Gyani Patron, CAHO; Director General, AHPI Dr Atul Mohan Kochhar Chief Executive Officer, National Accreditation Board for Hospitals & Healthcare Providers (NABH)



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SESSION VII (3:10 PM - 3:55 PM) EMPOWERING PATIENTS BY PATIENT ENGAGEMENT			
3:15 PM - 3:30 PM	Listen to the Patients' Voice	Mr Manvir Victor Board Member - Global Advisory Group for World Health Organisation, Executive Editor & Special Projects, The Vibes, Malaysia	Mr Som Mittal Chairperson, Patients for Patient Safety Foundation (PFPSF) Former President & Chairman, NASSCOM Dr Vasundhra Atre Associate Director - Medical Services, Manipal Hospital, Bengaluru
3:30 PM - 3:55 PM	Panel Discussion	Dr Rajiv Vasudevan MD & CEO, Ayurvaid Hospitals	
		Dr Gaurav Kakkar Lead & Senior Consultant, Neuroanaesthesia & Neurocritical Care, AIMS Faridabad, Haryana	
		Ms Nadira Chaturvedi Co- Chairperson, Patients for Patient Safety Foundation (PFPSF)	
SESSION VIII (3:55 PM - 4:45 PM) POT POURRI			
3:55 PM - 4:10 PM	Medtech Support to Quality Healthcare Delivery Beyond Borders	Dr Probir Das Chairman & Managing Director, Terumo - Asia-Pacific & India; Vice Chair - Board, Asia Pacific Medical Technology Association	Dr Vijay Agarwal President, CAHO Dr Sankar Sengupta Medical Superintendent, CNCI, Kolkata
4:10 PM - 4:20 PM	AI Powered EWS to Transform Patient Safety	Mr Gaurav Parchani CTO & Co-Founder, Dozee	
4:20 PM - 4:30 PM	Preparing Future Doctors of India as Champions of Quality & Patient Safety	Dr (Prof) B. Srinivas DDG (ME) & Member Secretary, National Medical Commission (NMC)	
4:30 PM - 4:40 PM	Safeguarding Patient Information in Digital Age	Adv Avik Ghatak Advocate, High Court of Calcutta; Legal Advisor, Innolead	



AGENDA (DAY 1) 6TH APRIL 2024

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SESSION IX (4:45 PM - 5:30 PM) BEST PRACTICES IN HEALTHCARE : CAHO INITIATIVES			
4:50 PM - 5:05 PM	Patient Reported Experience Measures : The CAHO Journey	Dr Rahul Deshmukh Medical Director and HOD- Anesthesia, Medcare Orthopedic and Spine Hospital, Dubai (UAE)	Prof Satish Chandra Senior Specialist & Director - Medical Research, Johns Hopkins Medicine, Tawam Hospital
5:10 PM - 5:17 PM	Award Winners' Presentations	Fire & Life Safety Excellence - CMC, Vellore	Mrs Rama Rajasekaran Director, Ganga Medical Centre & Hospitals
5:17 PM - 5:24 PM		Hospital Environmental Sustainability - Apollo Multispeciality Hospitals Ltd., Kolkata	
5:30 PM - 6:00 PM GRADUATION CEREMONY ISQua SEA Joint Fellowship/ Certified Infection Control Professionals (CICP) International Certification in Leadership (LEADS)/ Certified Professionals in Healthcare Risk Management (CHRM) National Quality Assurance Manager/Advance Certified Professional for Hospital Infection Control (CPHIC-Advance)/ Awareness Compliance Excellence for CSSD (ACE) ON STAGE Dr Vijay Agarwal, Dr Lallu Joseph, Mr Rajiv Gupta, Dr J Jayalakshmi, Dr Suneel Mundkur, Dr Shweta Prabhakar, Dr M Malathi			
CAHO ANNUAL GENERAL BODY MEETING AND OPEN HOUSE (6:00 PM - 7:00 PM) OFFICIAL CAHO GC & AGM PHOTOGRAPH			
BANQUET (7:30 PM ONWARDS)			

AGENDA (DAY 2) 7TH APRIL 2024

Time	Session	Faculty	Chairperson/Moderator
Breakfast Meet for Invited Guests (8:00 AM to 10:00 AM) 1. Glimpse of AACI Accreditation/ Service Excellence and Multi Site Accreditation 2. Advisory Board Meeting - Pressure Injury by Molnlycke			
8:00 AM - 10:00 AM	Platform Presentations - Clinical Services/ Nursing Services/ Diagnostic Services/ General & Support Services/ Students <i>Jury - Dr Amitha Marla, Dr Pratheesh Ravindran, Dr Arijit Ghosh, Dr Jothi Clara, Dr Susruta Sen, Dr Jeet Patwari, Dr Neesha Nair, Dr Shyama Nagarajan</i>		Dr Partha S Mukherjee Executive Director, Indian Institute of Liver & Digestive Sciences Ms Suparna Sengupta Chief Executive Officer IQ City Medical College Hospital
SESSION X (10:00 AM - 10:30 AM) LEARNING FROM OTHER COUNTRIES			
10:05 AM - 10:15 AM	Dr M A Kadar Marikar Former CEO, Malaysian Society for Quality in Healthcare		Dr Ravindran Jegasothy Former President, ASQua Chairperson, International Advisory Committee, CAHO
10:15 AM - 10:25 AM	Dr Shin Ushiro Executive Board Member, Japan Council for Quality Health Care (JQ)		Dr Rajkumar V Patil Director - Medical Services, Bombay Hospital Trust
SESSION XI (10:35 AM - 11:00 AM) LEARNING FROM ACCREDITATION BODIES			
10:40 AM - 10:50 AM	ISO-7101 : Blue Print for Quality Management in Healthcare	Dr B K Rana Founder & CEO, Quality & Accreditation Institute	Mrs Upasana Arora Managing Director, Yashoda Super Speciality Hospitals
10:50 AM - 11:00 AM	Beyond the Badge: What AACI Accreditation Really Means for Your Healthcare Facility	Kresimir Antonio Paliska Senior Vice-President and CEO, AACI America	Mr Abraham Fenn Chairman & President, New Zealand Organisation for Quality (NZOQ); President, Asia Pacific Quality Organization (APQO)
SESSION XII (11:05 AM - 12:05 PM) CHANGE ENABLERS			
11:10 AM - 11:22 AM	Total blood safety solutions - Models that work for India	Dr Suvro Sankha Datta Consultant - Transfusion Medicine, TATA Medical Center	Dr Venkatesh Thuppil CEO and the Director, Foundation for Quality India (FQI); Patron, CAHO
11:22 AM - 11:32 AM	Driving Change: The Role of Digital Enablement in Quality & Patient Care	Dr Arun Mavaji Director of Growth & Strategy, Medblaze	
11:32 AM - 11:42 AM	Advances in the Prevention and Management of Pressure Injury	Dr Deepak Govil Vice Chairman, Critical Care Unit, Medanta	Mrs Bharathi Reddy Managing Trustee, Vijaya Group of Hospitals

AGENDA (DAY 2) 7TH APRIL 2024

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11:42 AM - 11:52 AM	Catalyzing Change : Leveraging Evidence-based Medicine <i>'Enhanced Patient Outcomes'</i>	Mr Harish Ramachandra Country Segment Director, Wolters Kluwer	
11:52 AM - 12:00 AM	Approaching Infection Prevention with 3T Methodology - Tracking, Training & Technology	Dr Ayan Banerjee Consultant Anaesthesiology and Intensivist, Critical Care Consultant and In-Charge, ILS Hospital	
Session XIII (12:05 PM - 12:45 PM) LEARNING FOR THE GLOBE - SUSTAINABILITY IN HEALTHCARE			
12:05 PM - 12:45 PM	Panel Discussion	Mr Anil Jauhri Former CEO, National Accreditation Board for Certification Bodies (NABCB)	Dr Lallu Joseph Assoc. GS, CMC Vellore; Secretary General, CAHO Mr Supratik Sarkar Unit Head, BM Birla Heart Research Centre
		Mr Raj Shankar Ghosh Senior Advisor - Environmental Health, PHFI	
		Mr Vinod Kumar KB Consultant, FMS Rajagiri Hospital, Aluva	
		Dr Karan Thakur Group Lead - Sustainability & ESG, VP-Public Affairs, Apollo Hospitals Group	
		Mrs Keerthi D'Souza Sustainability Professional; MD, Life Giver Professional Services LLP	
SESSION XIV (12:45 PM - 1:20 PM) LEARNING FROM OTHER INDUSTRIES			
12:50 PM - 1:05 PM	Building Customer Experience	Mr Vinod Kannan Chief Executive Officer, Vistara Airlines	Dr Aparna Jairam Founder & Director, Asavlee, Dr. Aparna's Pathology Laboratories
1:05 PM - 1:15 PM	Learnings from Health & Care Service Industry	Mr Sharad Misra Director - Health & Care India, Sodexo India Services Private Limited	Dr Anuradha Pichumani Executive Director, Sree Renga Hospital Chengalpattu,TN Chairperson, Quality Professionals, CAHO



AGENDA (DAY 2) 7TH APRIL 2024

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LUNCH BREAK (1:20 PM - 2:00 PM)			
LUNCHEON MEET FOR INVITED GUESTS (1:20 PM - 2:00 PM) “AI-POWERED EARLY WARNING SYSTEMS: EMPOWERING CAREGIVERS WITH PERSONALIZED HEALTHCARE DELIVERY”			
SESSION XV (2:00 PM - 2:45 PM) PANEL DISCUSSION: ARE WE WORKING TOGETHER?			
2:00 AM - 2:45 PM	Nursing Perspective	Capt Madhukari Ray Nursing Director – Eastern Region, Apollo Multispecialty Hospitals	Col Binu Sharma Senior Director - Nursing, Max Healthcare Mr Gaurav Loria Group Head - Quality & Operations, Apollo Hospitals
	Clinician Perspective	Dr Suneel Mundkur Professor, Paediatrics, KMC Manipal	
	Quality Manager Perspective	Dr Anna George Group Head Quality, Aster DM Healthcare-India	
	Diagnostic Perspective	Dr Suvin Shetty Consultant Pathologist & Lab Head, Dr LH Hiranandani Hospital	
	Clinical Pharmacist Perspective	Dr Subhrojyoti Bhowmick Consultant Clinical Pharmacologist & Clinical Director, Peerless Hospital, Kolkata	
	Rehab Specialist Perspective	Dr Saril VS AGM - Quality & Business Development, Sakra World Hospital	
	Clinical Dietetics Perspective	Ms Sanghamitra Chakravarti HOD -Department of Nutrition & Dietetics, Medica Superspecialty Hospital, Kolkata	
VALEDICTORY & AWARDS CEREMONY (2:45 PM - 4:00 PM) CHIEF GUEST TBD			
TEA & REFRESHMENT			

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ALSO EXPLORE
CAHOLABCON 2024
ON 5TH APRIL

IN THE SAME VENUE AT

**BISWA BANGLA
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